



# CUSTOMER FEEDBACK

DIETER'S

PANELITE

Company: \_\_\_\_\_

Completed by: \_\_\_\_\_ Date: \_\_\_\_\_

E-Mail: \_\_\_\_\_ Phone: \_\_\_\_\_

### Comments

(Ratings: 1-Very Poor 2-Poor 3-Fair 4-Good 5-Very Good)

Are we easy to contact and understand?	Scale of 1-5 Rating _____															
How would you rate the overall quality of our products?	Scale of 1-5 Rating _____															
Were all inquiries answered in a timely and accurate way?	Scale of 1-5 Rating _____															
Do you find our catalogues easy to use?	<input type="checkbox"/> YES <input type="checkbox"/> NO															
If you have visited our website, do you find it easy to navigate?																
<table style="width: 100%; border: none;"> <tr> <td style="width: 20%;">1</td> <td style="width: 20%;">2</td> <td style="width: 20%;">3</td> <td style="width: 20%;">4</td> <td style="width: 20%;">5</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> <tr> <td style="text-align: center;">Very Confusing</td> <td style="text-align: center;">Confusing</td> <td style="text-align: center;">Average</td> <td style="text-align: center;">Easy</td> <td style="text-align: center;">Very Easy</td> </tr> </table>	1	2	3	4	5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Very Confusing	Confusing	Average	Easy	Very Easy	
1	2	3	4	5												
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>												
Very Confusing	Confusing	Average	Easy	Very Easy												
Would you recommend Dieter's to others?	<input type="checkbox"/> YES <input type="checkbox"/> NO I Have _____ Times															
How can we improve our products or service?																

### Additional Comments


### Please Return to:

Dieter's Metal Fabricating Limited, 275 Industrial Road, Cambridge, ON N3H 4R7  
Phone (519) 884-8555 Toll Free 1-877-884-8555 Fax (519) 650-3334

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