



# CUSTOMER FEEDBACK

Company: \_\_\_\_\_

Completed by: \_\_\_\_\_ Date: \_\_\_\_\_

E-Mail: \_\_\_\_\_ Phone: \_\_\_\_\_

**Sales Personnel/Order Entry/Marketing** (Ratings: 1-Very Poor 2-Poor 3-Fair 4-Good 5-Very Good)

### Comments

Are we easy to contact and understand?	Scale of 1-5 Rating _____
How would you rate the overall quality of our products?	Scale of 1-5 Rating _____
Were any inquiries answered in a timely and accurate way?	Scale of 1-5 Rating _____
Do you find our catalogues easy to use? <input type="checkbox"/> YES <input type="checkbox"/> NO	
If you have visited our website, do you find it easy to navigate?	
1 <input type="checkbox"/> Very Confusing	2 <input type="checkbox"/> Confusing
3 <input type="checkbox"/> Average	4 <input type="checkbox"/> Easy
5 <input type="checkbox"/> Very Easy	
Would you recommend Dieter's to others? <input type="checkbox"/> YES <input type="checkbox"/> NO Have _____ Times	
How can we improve our products or service?	

### Additional Comments


### Please Return to:

Dieter's Metal Fabricating Limited, 275 Industrial Road, Cambridge, Ontario N3H 4R7  
Phone (519) 884-8555 Toll Free 1-877-884-8555 Fax (519) 650-3334

Email [inquiries@dietersaccessories.com](mailto:inquiries@dietersaccessories.com) Website [www.dietersaccessories.com](http://www.dietersaccessories.com)